

# JASON BESTOR

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## CAREER HIGHLIGHTS

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- Strengthened ransomware resilience and business continuity by architecting an immutable backup and DR strategy using Rubrik and Zerto, enabling rapid recovery from infrastructure outages and cyber incidents.
- Automated employee onboarding and offboarding by integrating Paylocity (HRIS) with Active Directory and Okta via API, eliminating manual provisioning and reducing identity lifecycle errors.
- Eliminated manual file handling across the organization by building GoAnywhere MFT automations to securely move and transform data between internal systems and external partners.
- Improved SaaS security posture by deploying Falcon Shield for SaaS security posture management and Rubrik data security posturing capabilities.
- Led team of Systems Engineers and Administrators, setting direction, managing projects, and developing technical talent.
- Sustained 99.9% availability of a SaaS Application supporting more than 2,000 users by designing and building a redundant infrastructure using PRTG monitoring, Hyper-V virtualization, HP P4500 iSCSI SAN and PowerShell.
- Reduced data center costs 25% by designing, building and maintaining virtual infrastructures using VMware Director, VMware ESX and Hyper-V solutions.

## PROFESSIONAL EXPERIENCE

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**Bankwell Financial Group** Hamden, CT

2017 – Present

**Director of System Engineering, VP**

*May 2025 – Present*

- Lead enterprise infrastructure strategy and engineering direction for all bank technology systems, including cloud, virtualization, identity, and security platforms.
- Oversee System Engineering team, driving roadmap execution and aligning technology capabilities with business objectives.
- Principal architect for SOC2 compliance, business continuity, and disaster recovery programs.
- Expanded identity and access capabilities by deepening Okta implementation to include Okta Workflows, enabling automated identity lifecycle events and reducing manual provisioning overhead.
- Automated employee onboarding and offboarding by integrating Paylocity (HRIS) with Active Directory and Okta via API, eliminating manual provisioning and reducing identity lifecycle errors.
- Improved SaaS security posture by deploying Falcon Shield for SaaS security posture management (SSPM).
- Extended data protection strategy by implementing Rubrik data security posturing capabilities to identify and reduce exposure across the environment.

**IT Engineering Manager, VP**

*Oct 2022 – May 2025*

- Managed and mentored IT Engineering team across Systems, Networking, and Service Desk functions; set project priorities, led hiring, and developed technical staff.
- Increased IT Service Desk and Engineering productivity by implementing Atlassian Jira and Confluence for ticket tracking, project management, change control, and major incident processes.
- Reduced manual effort and improved process reliability across the organization by building Power Apps and Power Automate workflows for business process automation.
- Eliminated manual and insecure file transfers by deploying GoAnywhere MFT to automate movement and transformation of file data between internal systems and external partners.
- Strengthened ransomware resilience and business continuity by architecting an immutable backup and DR strategy using Rubrik and Zerto, enabling rapid recovery from infrastructure outages and cyber incidents.
- Increased security and productivity by working closely with CIO to deploy Cortex and DarkTrace solutions.
- Cultivated vendor relationships while researching tools, determining licensing requirements, and enlisting professional services.

**Sr System Engineer / Lead**

*Nov 2017 – Oct 2022*

- Served as Acting Lead and Mentor to an IT Team including Engineers, Administrators, and Service Desk.

- Acting Lead Engineer and Architect for bank infrastructure: VMware Clusters, Windows Servers, and business applications both on-prem and SaaS/Cloud.
- Worked with departments across the bank to increase performance and accountability by building metrics-driven internal tracking systems using Atlassian Jira.
- Increased audit information gathering efficiency by working with ISO to deploy ManageEngine for security reporting.

**CentrePoint Industries** Shelton, CT

2017

**Infrastructure Architect / Analyst**

- Provided business stakeholders with expert advice for turning business needs into defined infrastructure requirements, including cost estimates.
- Proposed efficiency solutions by designing an architecture for a PaaS cloud-based integration of 3rd party tools/APIs to achieve automation of workflows.
- Collaborated with System Architects conducting research and analysis of 3rd party tools/APIs and made recommendations as to their suitability to meet business requirements.

**Vatti-Manhattan Group (VMG)** Shelton, CT

2007 – 2017

**Infrastructure Architect / Manager**

*Jun 2010 – Jul 2017*

- Reduced data center costs 25% by designing, building and maintaining virtual infrastructures using VMware Director, VMware ESX, and Hyper-V solutions.
- Sustained 99.9% availability of a SaaS Application supporting 2,000+ users using PRTG monitoring, Hyper-V, HP P4500 iSCSI SAN, and PowerShell.
- Maintained SOC2 requirements, disaster recovery, and business continuity as principal member of the security council.
- Assisted COO with research and analysis of virtualization and cloud platforms (Citrix, VMware, AWS, Azure) and vendor contract negotiations.
- Provided infrastructure direction in a multi-disciplined management team for an insurance software product firm.

**Sr System Engineer / Manager**

*Mar 2007 – Jun 2010*

- Led team of System Administrators supporting 5 domains across 6 locations in the US and India.
- Reduced development environment overhead 35% by designing and building a VMware environment using HP P4500 VSA Virtual Appliance SAN and VMware ESXi.
- Maintained Microsoft enterprise stack: Windows Server, Active Directory, Exchange, ISA/Forefront, WSUS, SharePoint, Dynamics CRM, DNS, and DHCP.
- Preserved network connectivity with redundant private lines and VPN tunnels using IPSEC, Cisco Client VPN, and SSL VPN solutions.
- Installed and maintained infrastructure monitoring using PRTG System Monitor.

*Various roles in the printing industry*

Account Executive, Print Assistant, Production Coordinator

2001 – 2006

**TECHNOLOGY**

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**Cloud & Virtualization:** AWS / IaaS, Azure, VMware, VPC (Routing / Firewall / ACL)

**Identity & Security:** Okta (SSO/IDaaS), PAM, IDP, Active Directory, Group Policy, SOC2, Domain Security, VPN (IPSEC/SSL), Cortex, DarkTrace

**Automation & Monitoring:** PowerShell, REST API / JSON, PRTG, ManageEngine

**Backup, Recovery & BCP:** Rubrik, Zerto, Disaster Recovery, Business Continuity

**Windows & Productivity:** Windows Server, Office 365, Exchange, SharePoint, Terminal Services / RDP / VDI

**Storage & Networking:** FC / iSCSI / NAS, Pure Storage, Cloud Storage, Routing / Firewall, SQL Server

**AI & Automation:** Claude (Anthropic), Microsoft CoPilot, Power Platform, Workflow Automation, RPA, MFT

**Collaboration & ITSM:** Atlassian Jira & Confluence, Visio

**EDUCATION**

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**Rochester Institute of Technology**, Rochester, NY 2001

*Bachelor of Science*

**New Horizons**, Trumbull, CT 2006

*Microsoft Certified Systems Engineer (MCSE)*